Dear Patient!

It is my pleasure to welcome you to our clinic on behalf of all employees of the Hannover Medical School. You have come to us for help in regaining your best possible state of health. Our task is to provide you with the best modern medical treatment possible. Our nursing staff and physicians will do everything in their power to make your stay here as pleasant as it can be, even though the reason for it may be serious.

*Our motto is: "We need your help to help you to get well!"*

Please tell us everything you think is important, and do not hesitate to ask if you do not understand something. Mutual trust and understanding will aid your recovery. We hope you will be comfortable in our clinic. This informative brochure should help you to find the answers to some of your questions. Thank you for your confidence in Hannover Medical School; we wish you a speedy recovery.

Sincerely,

Prof. Dr. med. Dieter Bitter-Suermann
President
Research and Teaching

Dr. med. Andreas Tecklenburg
Member of the Board of Directors
Patient Care

Dipl.-Ökonom Holger Baumann
Member of the Board of Directors
Management and Administration
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Getting to the MHH

**BY TRAM FROM THE MAIN TRAIN STATION (Hauptbahnhof)**

Take tram line 4 in the direction of Roderbruch and alight at the stop "Medizinische Hochschule".

(Tram line 4 does not stop directly at the main station, but at the underground station "Kröpke", which is a 400m walk. Alternatively, take tram line 1, 2 or 8 from the underground at the main station, change after two stops at "Aegidientorplatz" to tram line 4 on the track opposite.)

**BY CAR**

1. **A. Travelling from the direction of Kassel on the A7:**
   Proceed to the interchange Autobahn-Dreieck Hannover-Süd. Continue towards Hannover on the A37, which becomes the Messeschnellweg. 
   See 2 below.

   B. **Travelling from the direction of Hamburg on the A7:**
   Proceed to the interchange Autobahn-Kreuz Hannover-Kirchhorst. Continue on the A37 (Messeschnellweg) towards Hannover. See 2 below.

   C. **Travelling from the direction of Dortmund or Berlin on the A2:**
   Proceed to the interchange Autobahn-Kreuz Hannover-Buchholz. Continue in the direction of Hannover on the A37.
   (This is also the route from Hannover Airport.)

2. Proceed on the A37 (Messeschnellweg) to the Weidetorkreisel roundabout. Exit onto Karl-Wiechert-Allee (see diagram). The MHH is well signposted and is only a few minutes’ drive away.

A short history of the MHH

Hannover Medical School (MHH) is an institution run by the State of Lower Saxony. The foundation committee was set up in 1961 and already in the summer of 1965 teaching commenced, at first in the Oststadt Clinic. In the autumn of 1965, work on the main hospital building was started and was completed in 1978. In the summer of 1971, the first patients were admitted.

Hannover Medical School today comprises 19 centres with more than 80 departments, 12 working units and central services. The focal point is the central clinic with 1,316 beds and the polyclinics. Here, more than 40,000 inpatients and 130,000 outpatients are treated each year. The MHH also has access to more bed capacity in other hospitals in Hannover, in which several of the Medical School’s departments are housed. For instance, the Dermatology Department is situated in the Dermatology Clinic in Linden and the Orthopaedics Department in the Annastift. It is planned that these external departments will return to the main hospital complex in the near future.
### Key to Plan of Medical School

#### Clinics
- **K1** Surgical Outpatients
- **K2** Polyclinics (West)
- **K4** Laboratories
- **K5** Examination, Treatment and Research Building (UBF Building)
- **K6** Wards
- **K7** Radiology
- **K8** Physiotherapy
- **K9** Psychiatry
- **K10** Paediatric Hospital
- **K11** Transplantation Research Centre/Gynaecological Clinic
- **K12** Infectious Diseases Unit and Bone Marrow Transplant Unit
- **K14** Immunology Outpatient Clinic
- **K20** Dental Hospital
- **K25** Dialysis Centre

#### Institutes and Teaching Facilities
- **J1** Clinical Teaching Block
- **J2** Preclinical Teaching Block
- **J3** Theoretical Institutes I
- **J4** Research Technology
- **J5** Central Animal Laboratory
- **J6** Theoretical Institutes II
- **J7** Kennels
- **K18** School of Nursing/School of Paediatric Nursing
- **K19** School for Medical Assistants Laboratory/Radiology

#### Residential Area
- **B** Block B
- **C2** Block C2
- **D** Block D
- **F** Block F
- **G** Block G
- **L** Block L
- **M** Block M

#### Administration and Technical Facilities
- **Z2** Day Care Centre
- **K3** Hospital Administration (Patient Admissions)
- **J8** Bottled Gas Store
- **J9** Ether Store
- **K15** Cafeteria (Mensa)/Kitchen School for Dietitians
- **K16** Technical Centre
- **K17** Laundry
- **K22** Boiler Room
- **K23** Multipurpose Building E School of Logopaedics
- **K24** Multipurpose Building C1
- **K27** Administration Building A
- **K28** Refuse Disposal Centre
- **K29** Storage

---

**HANNOVER MEDICAL SCHOOL**
Management of Hannover Medical School (MHH), its Clinics and Institutes

BOARD OF DIRECTORS
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Head of Nursing Services
Iris Meyenburg-Altwarg Tel.: 532-2624

Hospital Administration Manager
Jürgen Mente Tel.: 532-2619

CENTRES AND DEPARTMENTS

CENTRE FOR ANATOMY
Microscopical Anatomy
Professor Dr. D. Grube
Functional and Applied Anatomy
Professor Dr. R. Pabst
Cell Biology
Professor Dr. E. Ungewickell
Neuroanatomy
Professor Dr. C. Grothe

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Vegetative Physiology
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Professor Dr. B. Brenner
Neurophysiology
Unit of Sports Physiology and Sports Medicine

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Biophysical Chemistry
Clinical Biochemistry
Cellular Chemistry

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Dr. Maassen/Dr. Tegtbur

Professor Dr. M. Gaestel
Professor Dr. D. Manstein
Professor Dr. S. Lenzen
Professor Dr. Gerardy-Schahn

CENTRE FOR INTERNAL MEDICINE
Rheumatology
Nephrology
Cardiology and Angiology
Gastroenterology, Hepatology and Endocrinology
Pneumology
Clinical Immunology
Haematology, Haemostaseology and Oncology

Professor Dr. H. Zeidler
Professor Dr. H. Haller
Professor Dr. H. Drexler
Professor Dr. M. Manns
Professor Dr. T. Welte
Professor Dr. R. E. Schmidt
Professor Dr. A. Ganser

CENTRE FOR PAEDIATRICS, YOUTH MEDICINE; DERMATOLOGY
Paediatric Pneumology and Neonatology
Paediatric Nephrology and Metabolic Disorders
Paediatric Cardiology and Intensive Care
Paediatric Haematology and Oncology
Dermatology and Venereology

Professor Dr. H. von der Hardt
Professor Dr. J. H. Ehrich
Professor Dr. A. Wessel
Professor Dr. K. Welte
Professor Dr. A. Kapp
CENTRE FOR SURGERY
Thoracic, Cardiac and Vascular Surgery
Visceral and Transplantation Surgery
Accident Surgery
Urologie
Plastic and Reconstructive Surgery
(Hospital Oststadt)
Orthopedics (Hospital Annastift)
Paediatric Surgery
Professor Dr. A. Haverich
Professor Dr. J. Klempnauer
Professor Dr. C. Krettek
Professor Dr. U. Jonas
Professor Dr. P. Vogt
Professor Dr. C. Wirth
Professor Dr. B. Ure

CENTRE FOR RADIOLOGY
Diagnostic Radiology
Neuroradiology
Radiotherapy and Special Oncology
Nuclear Medicine
Professor Dr. M. Galanski
Professor Dr. H. Becker
Professor Dr. J. H. Karstens
Professor Dr. W. Knapp

CENTRE FOR NEUROLOGICAL MEDICINE
Neurology
Neurosurgery
Physiotherapy and Rehabilitation,
Balneology and Climatotherapy
Professor Dr. R. Dengler
Professor Dr. M. Zumkeller (Acting Head)
Professor Dr. A. Gehrke
CENTRE FOR PSYCHOLOGICAL MEDICINE
Clinical Psychiatry and Psychotherapy  Professor Dr. H. Emrich
Social Psychiatry and Psychotherapy  Professor Dr. W. Machleidt
Psychosomatic Medicine and Psychotherapy  Professor Dr. F. Lamprecht

CENTRE FOR OPHTHALMOLOGY, EAR, NOSE & THROAT, PHONIATRICS AND PAEDIATRIC AUDIOLOGY
Ear, Nose & Throat  Professor Dr. T. Lenarz
Phoniatics and Paediatric Audiology  Professor Dr. M. Ptok
Ophthalmology  Professor Dr. R. Winter

CENTRE FOR GYNAECOLOGY
Obstetrics, Antenatal Medicine and General Gynaecology  Dr. A. Scharf (Acting Head)
Gynaecological Endocrinology and Reproductive Medicine  Professor Dr. H.-W. Schlößer
Gynaecological Oncology  Professor Dr. H. Kühnle

CENTRE FOR ANAESTHESIOLOGY
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Orthodontics  Professor Dr. R. Schwestka-Polly
Dental Conservation and Parodontology  Professor Dr. H. Günay (Acting Head)
CENTRE FOR PATHOLOGY, FORENSIC MEDICINE AND GENETICS

Pathology
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Cell and Molecular Pathology
Forensic Medicine
Human Genetics

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Professor Dr. H.-H. Kreipe (Acting Head)
Professor Dr. B. Schlegelberger
Professor Dr. H.-D. Tröger
Professor Dr. J. Schmidtke

CENTRE FOR PHARMACOLOGY AND TOXICOLOGY

Pharmacology
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Experimental and Clinical Peptide Research

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Professor Dr. I. Just
PD Dr. D. Stichtenoth (Acting Head)
Professor Dr. R. Wrbitzky
Professor Dr. W. G. Forssmann

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Medical Microbiology and Hospital Hygiene
Virology
Immunology
Laboratory Animal Medicine
Molecular Biology
Transfusion Medicine

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Professor Dr. T. Schulz
Professor Dr. R. Förster
Professor Dr. H.-J. Hedrich
Professor Dr. A. Gossler
Professor Dr. R. Blasczyk

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Professor Dr. F. W. Schwartz
Medical Psychology  
Professor Dr. U. Tewes  

General Medicine  
Professor Dr. Geyer (Acting Head)  

History, Ethics and Philosophy of Medicine  
Professor Dr. B. Lohff  

**CENTRE FOR BIOMETRY, MEDICAL INFORMATICS AND MEDICAL TECHNOLOGY**  

Biometry  
Professor Dr. H. Hecker (Acting Head)  

Medical Informatics  
Professor Dr. H. Matthies (Acting Head)  

Biomedical Technology and Hospital Technology  
Professor Dr. C. Hartung
Shopping Area

Shop:
Mon - Fri 10:00-15:45 h

Hairdresser and boutique:
Mon - Fri 9:00-18:00 h

Hospital volunteer service (EKH):
Mon - Fri 9:00-12:00 h

Self-service shop:
Mon - Fri 8:00-18:30 h
Sat 13:00-18:30 h
Sun 13:00-18:30 h

Lehmann's bookshop:
Mon - Fri 8:30-18:30 h
Sat 10:00-14:00 h

Patients' lending library:
Mon 10:30-12:30 and 13:00-16:00 h
Tues 10:30-12:30 and 14:30-16:30 h
Thurs 14:00-16:00 h
Fr 10:30-12:30 and 14:30-16:30 h

Bistro meeting place:
Mon - Fri 8:00-18:30 h
Sat 13:00-18:30 h
Sun 13:00-18:30 h

Newsagent:
Mon - Fri 8:00-18:00 h
Sat 9:00-17:00 h
Sun 9:00-17:00 h
Florist:
Mon - Fri 9:00 - 18:00 h
Sat 12:00 - 17:00 h
Sun 14:00 - 16:00 h

Hospital volunteer service children’s day care centre:
Mon - Fri 9:00 - 12:00 h
15:00 - 18:00 h

Postbox clearing times:
Mon - Fri 16:15 h
Sat 11:30 h
Storage of Valuables

The information team at the Service Point are at your service to answer your questions regarding storage and safekeeping of valuables.

Opening hours: Monday to Friday 09:00 - 12:00 and 13:00 - 15:00 h

It is an unfortunate fact that theft cannot be avoided in hospitals. You are therefore asked to refrain from bringing valuables and larger sums of money with you to the hospital. Please make use of the safe available for you in the ward to store your personal valuables and smaller sums of money. Instructions for use of the safe can be found in this brochure on page 21.

Please help to protect your property from damage or loss by taking particular care of your personal belongings such as glasses or dentures.

In exceptional cases, for instance when admitted via the emergency department, your valuables will be deposited with the Valuables Office for safekeeping. Release of your valuables can only be made to you personally. Please remember to bring an identity card or passport with you.

We would kindly ask you during your stay as a patient at the hospital to observe the following rules:

• Please inform the ward duty officer when you are leaving the ward, for instance to shop or to use the public telephone.
• Please get fully dressed if you wish to visit the shopping area.
• Please do not drink alcohol unless the doctor allows this. Disregard of this rule may result in immediate discharge.
• Please smoke only in the designated areas.
• Please leave the shopping area by 21:00h.
• Please do not feed the pigeons! Animals should be kept away from hospitals.
Your treatment

Ward doctor

The ward doctor is directly responsible for your medical care. He/she works in concur-
rence with the relevant department head or senior physician. Wherever necessary,
specialists from other departments will be called in to assist in your treatment.
Prior to the start of your therapy, the doctor will talk with you to put together your
case history, the so-called anamnesis. Please talk as openly as possible about the
development of your illness, informing the doctor about previous examinations and
treatment, and let him/her have any doctor’s reports and X-rays in your possession.

This also applies to any medication brought with you to the hospital. In your own
interest, such medication should only be taken after consultation with the ward doctor.

Nursing staff

The nursing staff will take excellent care of you. You should feel comfortable at the
MHH and notice that you are being looked after by caring and trained personnel.

The nurses and care assistants are your contacts during your stay at the hospital.
They will look after you and support you in your daily routine. Trainees and nursing
students also help on the wards.
To guarantee the best possible care, our staff work in three shifts: early, late and
night. The ward staff carries the responsibility for your stay. Please inform the ward
duty officer before you leave the ward. You may only leave the hospital grounds with
the permission of your attending physician.

Ward assistant

The ward assistant is the link between the nursing staff and the administration,
dealing with many of the daily events on your ward. Should you require certification
of your stay in the hospital for your health insurance, insurance or your employer,
the ward assistant will provide you with this.
Daily routine

On the ward, the day starts very early. The reason for this is that the examinations which are often very time-intensive, the medical care and cleaning of the various wards take a considerable amount of time. You will probably have to get used to a somewhat different daily rhythm. The lack of physical exercise and worrying about your health situation can also rob you of your sleep.

The doctor’s visit usually takes place during the morning. After this, prescribed treatment such as change of bandages etc. is carried out. In a medical school hospital, trainee doctors often accompany the attending physician on his/her visits. Practical bedside training is very important for the students, and good comprehensive training will eventually be of advantage for the patients.

Visiting Patients – Gifts

Every patient likes to receive gifts. The gesture is good for the soul. It is necessary, however, to take into consideration the special hygiene situation occurring in a hospital.

If you wish to bring the patient something to eat or drink, please first check with the nursing staff. It may well be that the patient is temporarily unable to tolerate certain foodstuffs. Potted plants are not allowed, since the soil may contain germs. Cut flowers and the water in vases can also pose hygiene problems in a hospital. On some wards, cut flowers are strictly prohibited.

**Intensive care wards:** please do not bring flowers with you.

**Oncological wards:** please do not bring flowers with you.

**Transplantation surgery ward:** please check prior to your visit, whether flowers are allowed.
A-Z

C

Catering

If the doctor has not prescribed a special diet, you may choose between various menus and portion sizes for the individual meals. For this, please use the menu to be found in your room. In case of doubt, ask a nurse or care assistant on your ward, who will be pleased to help you and pass on your wishes.

Your guests can also have lunch in the Mensa, Monday to Friday from 11:30 to 14:00 h, at a cost of up to € 5.

F

Fax machine

A fax machine for general use is situated at the Service Point (in the shopping area).

Fire regulations

General:
The safety of patients, visitors and staff is the main concern of the preventive fire protection. It is the duty of each patient and visitor to cooperate in achieving this.

Naked flames:
Careless handling of naked flames and light is one of the most common causes of fire. Burning of candles is thus prohibited. Smoking in bed is absolutely forbidden. In those areas in which smoking is allowed, cigarette ends and ash must be disposed of in nonflammable ashtrays.

Spray cans:
The contents of spray cans, e.g. hairspray, is flammable. The cans can explode when heated. Therefore, please do not allow the cans to become too warm (sun, heating). This also applies to empty spray cans, since they can contain remains of flammable liquid.

Electrical appliances:
Unattended electrical appliances, e.g. televisions, can lead to outbreak of fire. Always switch the television set off completely after use. The standby function does not stop the flow of electricity. Please do not use heating appliances such as immersion coils, heaters or irons. Please inform the ward duty officer of any lack of electrical appliances.

Fire escape exits:
Please familiarise yourself with the escape exits in your area. Lifts may not be used in the case of fire. Disregard of these regulations endangers not only yourself but others too.

P

Parking

You may park your vehicle in the hospital grounds during your stay at the MHH. Current prices are to be found on the information board in Central Admissions or on the parking fee machines.
Smoking

Smoking is only allowed in the designated areas.

Telephones and television:

Dear Patient,

Spending time in hospital is certainly not one of the most pleasant things in life. We would like to help make your stay as comfortable and safe as possible. For this reason, we have installed bedside card telephones on the wards and safes and television sets in the rooms. Rental of a telephone includes a safe for your valuables (if available). The television set can also be switched on via the telephone keypad.

Your Service Team

Prices

Use of the telephone, safe and television is via a chip card, which you can obtain - at any time from the designated machines - or via the service telephone.

The deposit for the card and the remaining credit, rounded off, can be obtained from the designated machines when returning the card. If the credit has been used, a telephone call can be offset against the deposit. As with your private telephone line, charges are divided into basic charge (daily rental) and the units used. A daily rental charge is also due for the television, which is debited from your card each day.

<table>
<thead>
<tr>
<th>Issue price</th>
<th>Chip card</th>
<th>10.00 €</th>
</tr>
</thead>
<tbody>
<tr>
<td>including:</td>
<td>Deposit</td>
<td>5.00 €</td>
</tr>
<tr>
<td></td>
<td>Credit</td>
<td>5.00 €</td>
</tr>
<tr>
<td>Daily rental</td>
<td>Telephone</td>
<td>1.80 €</td>
</tr>
<tr>
<td>Unit</td>
<td>Telephone</td>
<td>0.11 €</td>
</tr>
<tr>
<td>Deposit</td>
<td>Internet/Fax Adapter</td>
<td>25.00 €</td>
</tr>
<tr>
<td>Daily rental</td>
<td>Television</td>
<td>2.56 €</td>
</tr>
<tr>
<td>From the 8th day</td>
<td>Television</td>
<td>1.80 €</td>
</tr>
<tr>
<td>Daily rental</td>
<td>Safe</td>
<td>0.00 €</td>
</tr>
</tbody>
</table>

The prices stated above were valid at the time of going to press. Please check current prices on the lists to be found near the cash machines.

Internal telephone numbers (free of charge)

Please dial these numbers without using an outside line „Amt“!

Service telephone

✆ 17 20 00 or the “S” button and wait for 5 sec.

Safe emergency number in the case of discharge
(Fri. 13:00-20:00h, Sat./Sun. 9:00-20:00h) 8888

only obtainable from your bedside telephone!

- Hospital volunteer service (EKH) 92-2298
- Hospital radio, requests 92-4181
- Taxi 92-188
- Hospital chaplain – Protestant 92-5474
- Hospital chaplain – Catholic 92-5405
- Children’s day care centre 92-2109
- Patients’ lending library 92-3918
Operating instructions

On the chip card you will find your personal telephone number, under which you can be reached in the hospital, even if you change wards (after renewed registration). You can find out your remaining credit level by telephone: press the INFO button and then 00. If your credit has been used up, you will no longer be able to use the telephone or television.

After each move to another ward, you must re-register. You will keep your telephone number. Please use only one chip card for the total duration of your stay in the hospital, so that you keep your telephone number and thus avoid double-charging of the daily rental.

Please note: After the end of your stay in Hannover Medical School, please obtain a refund of any remaining credit from one of the designated machines, otherwise the amount will be erased after 14 days of non-use.

Should you have any questions regarding the telephone, safe or television, or you would like to have an Internet or Fax connection, please call the Service number (17 20 00) free of charge.

Before you use the telephone and television, please register your telephone.

Safe

To close the safe:

1. Insert the chip card in the inside of the door to the safe.
   Note: the chip must face upwards.
2. Wait for the double beep.
3. Remove the card.
4. Close the safe, the green light is on.
5. Enter a 6-digit secret number, e.g. birth date, but never your own.
6. The safe will lock after entering the last digit.
7. If not, repeat steps 1-6.

To open the safe:

1. Press the button with an arrow and dot.
2. Enter your secret number rapidly (max. 10 sec.).
3. Safe can now be opened.
4. If not, repeat steps 1-3.

To re-close the safe:

1. Insert the card (chip upwards), wait for the beep
2. Remove the card and close the safe.
3. Safe will lock automatically.
4. If not, repeat steps 1-3.

When you leave the hospital, please leave the safe open for the next patient.

Please note that the hospital bears no responsibility for your valuables.
Registration, change of registration and re-registration of the bedside telephone

Card must be inserted as illustrated.

For the telephone and television:
Press the S button, then 1 within 3 seconds, wait for the message.

Telephone only:
Press the S button, then 2 within 3 seconds, wait for the message.

Television only:
Press the S button, then 3 within 3 seconds, wait for the message.

Temporarily no telephone or television:
Press the S button, then 0 within 3 seconds, wait for the message.

The change is effective after approx. 5 minutes.

Short-term deregistration
If you do not wish to use the telephone or television the next day, please change the registration the previous day according to the possibilities listed with 2 or 3 under "Registration of the bedside telephone", or deregister completely with "ANMELDEN 0" or "S 0", so that the daily rental is not automatically deducted.

For telephones without an "S" button, the following instructions apply:

1. Insert the card in the telephone with the chip facing upwards.
2. Lift the receiver.
3. For telephone and television:
   Press the ANMELDEN button, then 1.
   - For telephone only:
     Press the ANMELDEN button, then 2.
   - For television only:
     Press the ANMELDEN button, then 3.
4. Temporarily no telephone or television:
   Press the ANMELDEN button, then 0.
5. Replace the receiver.
6. The change is effective after approx. 5 minutes.

How to telephone
You must first be registered for a telephone. When you wish to place a call:
1. The card must be inserted.
2. Lift the receiver.
3. Press the button "AMT".
   If there is no "AMT", press "0".
4. Dial the number you wish to call in the normal way and conduct your conversation.

An adapter for connecting an analog modem or a fax machine can be obtained from the Service Team (17 20 00).

Whilst you are online, your telephone is engaged and cannot be used for calls during that time.

How to use the television
You must first be registered for a television, if you have not already done so. The television must be switched on (the red light on the set must glow - Standby -).
Choosing your programme
Card must be inserted as illustrated.
Press the TV button and select the 2-digit number or switch forwards or backwards from programme to programme using the P+ and P- buttons.
To switch the television off, simply press the TV button again.

For telephones without an "S"0 button, the following instructions apply:
1. Insert the card in the telephone with the chip facing upwards.
2. Lift the receiver.
3. Press the TV button on the telephone.
4. Enter the 2-digit programme number (e.g. 04 for RTL or 00 to switch the television off).
5. Wait for the message and then replace the receiver.

Note for rooms with more than one bed: You can switch on to a programme already in progress. Out of consideration for your fellow patients, you can hear the television sound over the apparatus to call the nurse by your bed. Simply set the programme switch to channel 5 or 6.

Visiting times
Visiting times are daily from 8:30 – 21:00h. Night rest begins at 21:00h and, in your own interest, this should be adhered to.

Subject to alteration!
I am on Ward: ___________________________ Room no.: ________________________________

My telephone number: ___________________________

My doctor’s name: ________________________________

Questions I would like to ask my doctor:

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

Medication I must take after I am discharged from hospital:

__________________________________________________________________________

__________________________________________________________________________

My next aftercare appointment: _________________________

Other notes:

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________
HANNOVER MEDICAL SCHOOL (MHH)

PATIENT CARE

To

MHH – DEPARTMENT OF CLINICAL AFFAIRS

OE 1100

Carl-Neuberg-Strasse 1

30625 Hannover

Please let us have your thoughts
about what you liked and did not like about the MHH – and what, in your opinion, should be changed.

WHAT DO YOU THINK SHOULD BE IMPROVED?

________________________________________________________________________

________________________________________________________________________

WHAT DID YOU PARTICULARLY LIKE ABOUT THE MHH?

________________________________________________________________________

________________________________________________________________________

ON WHICH WARD WERE YOU A PATIENT?

________________________________________________________________________

We are very grateful for your comments, suggestions and even criticism. You can be certain that we will take all criticism seriously. If you wish to receive a reply to your remarks, please give us your mailing address or other contact details.

Thank you!  

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